

Basingstoke and Deane Borough Council

Top tips for working with businesses and the community

- ✓ Keep businesses informed regarding any action that is being taken.
- ✓ Offer feedback to businesses about issues they have raised.
- ✓ Ensure businesses are realistic about what can and cannot be achieved – an understanding of what enforcement options might be available, but that this may not always be the most effective action to take.
- ✓ Offer a 'How To' or Directory type document with regards to who they can contact about what – who do they report left bedding to, what can be done about begging, local services that are available such as day centres, soup kitchens, Outreach teams etc and their remit.
- ✓ Establish an effective information sharing protocol.
- ✓ An effective joint database (for example SafetyNet) for issues to be logged and actions noted – this would of course need to be GDPR compliant to allow both businesses and other professionals to access this.
- ✓ Ensure there is consent to share information, where relevant.