



North Central London  
Clinical Commissioning Group

# A focus on homelessness across NCL ICS

11.11.2021

# NCL ICS Structure

In April 2020 the five Clinical Commissioning Groups in North Central London (NCL CCGs) – Barnet, Camden, Enfield, Haringey and Islington – merged to form one CCG in line with the NHS Long Term Plan.

Borough partnerships have been formed in each borough to support working at a ‘place’ level and we have 32 thriving primary care networks (PCNs) and 5 Integrated Care Partnerships (ICPs)

Everyone In

Integrated care system with the aims of:

- improving outcomes in population health and healthcare
- tackling inequalities in outcomes, experience and access
- enhancing productivity and value for money
- Strategic approach to commissioning
- helping the NHS to support broader social and economic development



NCL Inequalities Fund – partnership bids submitted

# NCL ICS homelessness vision

## The NCL Homelessness Vision - DRAFT

To support all rough sleepers, multiple exclusion homeless, those in encampments, vulnerable people in temporary accommodation, hidden homeless. To move people on to appropriate permanent accommodation and provide access to integrated housing, health, care, employment and community support to transition into a sustained recovery from homelessness.

### Governance

Borough Health & Wellbeing Board  
Borough Partnership (ICP)  
Rough Sleeping Strategic Board  
MEAM Strategic Board  
NCL Homelessness Leads

### Infrastructure/Enablers

- Data & evidence
- Contract management
- Info Sharing Agreements
- IT Systems
- Joint Commissioning

### VALUES

psychologically informed

trauma informed

strengths-based

co-produced

### Healthcare

- Registration with GP
- Frailty, palliative care and end of life provision
- Mental health pathways (including dedicated homelessness services)
- 111 and ED support
- Support to access to wound care, dentistry, podiatry, immunisation.

### Public Health

- Access to substance misuse services (specialist for homelessness or generic)
- Dual diagnosis support and care planning
- Sexual health, BBV testing, smoking cessation

### Income, employment, education

- Range of education, employment and training opportunities in each borough
- Benefits and immigration support, legal advice

### Social Care

- Safeguarding for vulnerable groups (including DV and modern slavery)
- Dedicated social workers and care act assessments where appropriate

### BUSINESS CONTINUITY PLANNING

Covid19 response / cohorting approach

Health assessment priority needs for housing, with range of accommodation to address needs

Second wave planning / winter planning & flu vaccination

Support staff health & wellbeing

### Accommodation

Supported Housing  
Social Letting Quotas  
Night Shelters with support from Housing First  
Floating Support Services and Outreach Team

# NCL ICS focus on homelessness healthcare provision



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## **Out of Hospital Care Model (OOHCM) test site**

- Remit is to support discharge from hospital for persons who are homeless / at risk of homeless person

## **The Haringey Homeless Health Inclusion team (HHHIT)**

- GP, paramedic and care navigators. “HHHIT significantly improved the access to primary care and holistic health assessments and healthcare for vulnerable and homeless people in Haringey”.

## **Camden's Homeless MDT team**

- Remit to provide onsite healthcare to a target cohort of homeless people resident in the Camden Adult Hostel Pathway.

## **FOCUS in Camden**

- mental health outreach team for street homeless adults. The service offers assessment and treatment service for mental health issues and support with housing and benefits as well as education, employment and physical health needs.

## **Islington the Westminster Drug Project (WDP)**

- Remit is street support for rough sleepers aged 18+ who are experiencing substance misuse issues. The service offers wraparound intensive outreach support including dual diagnosis, specialist outreach for women, outreach workers and a clinical lead

## **Crisis cafes**

- across NCL which offer an alternative to people using the emergency department for crisis support

# NCL ICS focus on homelessness healthcare provision

## **NCL Borough Homeless meeting** – since April 2020 - Monthly

- Regular meeting with commissioning, housing, rough sleeper/homeless team, public health, clinical lead
- Coordination of various services and resources such as Covid pathways, vaccination, discharge models, primary care, NRPF

## **Coproduction**

- Ensuing residents voice is heard. Utilise when we need to support shaping services.

## **Education**

- **Camden homelessness network** – Quarterly. Includes primary care, secondary care, VCS, Safeguarding, Police.
- During height of Covid pandemic fortnightly seminars with accommodation staff to help them manage complex clients, discuss new pathways and provide information on vaccination.

## **Clinical lead GP for homelessness developing services.**

- Expertise and guidance on homeless health services
- Engagement and training for practitioners and staff
- Inclusion health clinical lead would be ideal e.g. sex workers/hidden homelessness.