

Partnership Learning Programme: Becoming trauma-informed

Information Sheet

This document outlines information about a national Learning Programme for organisations who wish to begin, or further develop their implementation of, trauma informed approaches. We ask that you read all the information carefully before completing the Expression of Interest form.

What is the Learning Programme?

For many years, Homeless Link has supported organisations within the homelessness sector to increase the knowledge and skills of staff to work in a trauma-informed way. In June 2024, a new framework to further enable implementation of trauma-informed care (TIC) is being published. The tool recognises the diverse nature of homelessness services and is designed to enable reflection of how the principles of TIC can be implemented in frontline service delivery, staff management and organisational governance.

Alongside the launch of the framework, we are inviting organisations to participate in a national research and development programme, working alongside Homeless Link to understand more about how homelessness services can implement TIC, and what the impact of this is. This will contribute much needed evidence that we believe will be beneficial for homelessness services, commissioners and policy makers.

Each partner will contribute towards the delivery costs of the Programme and the generation of evidence and resources for the whole sector. In return, organisations will be supported to develop their practice, learn from others and understand the impact that implementing TIC has for them.

What activities will there be?

The Learning Programme will consist of practice development and research activity.

This will involve:

- Baseline partner organisations to understand their current implementation of TIC and existing client and staff outcomes;
- Bringing partner organisations to learn about, and share their experiences of, implementing TIC in line with the new framework;
- Collecting information about partner organisations implementation experiences throughout the Programme;
- Gathering outcomes data which demonstrates what impact implementing TIC has on partner organisations individually and collectively;
- Using information collected through the Programme to more broadly develop practice and influence policy across the sector.

What will partner organisations receive?

Partner organisations will receive:

- The opportunity to co-create an outcomes measurement tool in line with TIC principles;
- Exclusive access to a Community of Practice focused on TIC implementation;
- An individual report outlining the impact that implementing TIC has had for their service(s);
- Early access and contribution to a report about learning gathered throughout the Programme about how homelessness services can implement TIC.

The Learning Programme will not deliver training for staff teams. This can however be provided by Homeless Link's training team if required.

How long will the Learning Programme run for?

Our current proposal is that the Learning Programme will run for approximately 18 months (6 quarters). We anticipate this to involve:

Q1	Introductory workshop Co-production of impact measurement tool Baseline survey
Q2	Community of Practice 1/organisational implementation period 1
Q3	Community of Practice/organisational implementation period 2
Q4	Community of Practice 3/organisational implementation period 3 Midpoint survey
Q5	Community of Practice 4/organisational implementation period 4
Q6	Final workshop Final survey Research report development (individual and overarching reports) Revision of TIC framework Development of TIC outcomes monitoring tool Research launch and webinar

When will the Learning Programme start?

We want partner organisations to be able to participate optimally and appreciate there is currently a significant amount of uncertainty in the sector. As part of the Expression of Interest, we are seeking your views with regards to a potential start date.

How much will it cost?

The cost of participation will depend on how many organisations wish to join the Learning Programme. The more organisations that join, the less financial contribution

each partner is required to make. We anticipate costs to be somewhere between £4000-6000 per partner. The Expression of Interest process is designed to allow us to understand how many organisations would like to be involved to then provide a more concrete budget for potential partners.

My organisation is small, with limited funds. Is there a way we can be involved?

We understand that not all organisations are in a financial position to participate in activity like this. We may be able to significantly subsidise the involvement of 1-2 smaller organisations depending on broader appetite. We encourage you to complete the Expression of Interest form and indicate where prompted whether you would require a subsidised place.

I am a commissioner or funder of homelessness services, can I contribute?

We would welcome a conversation with any funder or commissioner of homelessness services that may wish to contribute to this Learning Programme. Your funding could enable a local organisation/existing grantee to participate, subsidise the involvement of smaller organisations, or contribute to the overall costs of the Programme.

What would make an ideal partner organisation?

We do not have a fixed criteria for potential partners and are interested to work with a range of organisations. However, to ensure that partners get the most out of the Programme, and can contribute to the research effectively, the following things would need to be in place:

1. Partner organisations should have senior leadership commitment to becoming trauma-informed and for their participation in the Programme;
2. Partner organisations can nominate a representative who will be the main point of contact for the Learning Programme (and attendee at the Community of Practice), who can lead localised data collection and who has the authority and capacity to lead and support their service(s) to implement TIC;
3. Partner organisations can clearly identify a single service, or group of services, in which practice can be developed and data can be gathered (see next point regarding organisation size).

Large organisations

Large organisations often provide multiple types of services across multiple geographical areas. Whilst we want large organisations to be involved in the Learning Programme, it will not be feasible for widespread and complex change to be

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introduced across high numbers of services in the scope of this project. Our evaluation is also not designed to gather and analyse significant amounts of data from any one organisation.

We suggest that large organisations identify a single service, or cluster of services, that will be the focus of the practice development and evaluation activity, and for a single nominated representative to lead the development and data collection for the service(s) as set out above. Examples could include a cluster of the same type of service model (e.g. outreach teams) or a group of services delivered within a specific geographical area that has a single area manager. The representative needs to have the ability to introduce and support a change in practice, as well as feed the organisation's experience into the wider evaluation.

Larger organisations can fund more than one 'place' in the partnership.

Expression of Interest

If you are interested in partnering with Homeless Link and others in the sector for this Learning Programme, please complete our EOI form.

The form asks for basic details about your organisation and your potential involvement in the Programme. There is also a chance to submit additional questions that have not been covered by this Information Sheet.

To express your interest [click here](#).

The deadline is 31st July 2024.